American Exchange's processes and programs, through its proprietary Surefyre software, allows customized administrative and analytical reports which:
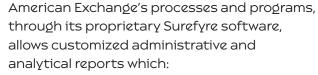
- Allow Administrators access to customized Client information
- Create customer service tickets
- Assign tasks
- Monitor Clients' needs independent of the Marketplace or the health insurance carrier

CLIENT TESTIMONIALS

"Our open enrollment experience with American Exchange was excellent. Re-enrolling our 80+ Clients was thorough and seamless. Very pleased; plan to utilize American Exchange for re-enrollments and new enrollments..."

- Trista Anderson, Case Management Supervisor, Piedmont Cares

"American Exchange assists our clients in health plan selection, processing Marketplace applications, tracking enrollments, and with customer service issues. Recommend their services."

- Daniel T. Wall, Assistant Director, Ryan White Program, Miami-Dade County (and) John Goodrich, Assistant Director, Orange County (FL) Health Services, Ryan White Part A Program

A/E

AMERICAN EXCHANGE

RYAN WHITE
HEALTH INSURANCE
ENROLLMENT PROGRAM

SIMPLIFIED!

How to ADMINISTER Your Ryan White Program Easily and with Fewer Complications!

246 E. 11th Street, Suite 202
Chattanooga, TN 37402

423.424.0586 | info@americanexchange.com
www.americanexchange.com

Learn how your program can save time, resources, improve efficiency, and results for your Ryan White Clients!

American Exchange EDE Platform

ADMINISTER PEOPLE, NOT PAPERWORK

New federal changes allow Ryan White Health Insurance Program Administrators to focus their time and attention on people, not processes and procedures.

How would you like to:

- Save time?
- Keep control with program-specific fields?
- Free up internal resources?
- Keep data more efficiently?
- Quickly access better, more accurate reports with more analysis ability?
- Save money?
- Improve linkage to care and health services navigation?

The Enhanced Direct Enrollment (EDE) program, approved by the Center for Medicare and Medicaid Services (CMS), lets you do all of this and more.
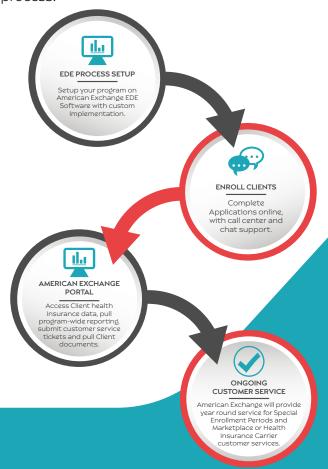
When CMS recently approved the Enhanced Direct Enrollment (EDE) process, they opened the way for enrollments to happen directly, without having to log into HealthCare.gov. As an industry leader in Ryan White health insurance enrollment program and administration, American Exchange immediately recognized the benefit of using this new platform. We are partnering with a leading health care and insurance software company to provide states, TGA/EGAs, and other agencies quick and easy access to the benefits of EDE through a **no-cost, custom EDE platform**.

American Exchange's EDE platform lets you quickly and accurately:

- Create customized reports and documents
- Customize enrollment data with program-specific fields and filters (by agency name, region, case manager name, etc.)
- View single and aggregated application details
- Integrate with Provide, CareWare, Scout and other program
- Upload Special Enrollment Period (SEP) verification documents
- Review eligibility status and Health Plan welcome letters/verification letters
- Identify and upload Marketplace data-matching issues

How does American Exchange's EDE Platform Work?

Clients' enrollment is immediate and seamless, without accessing HealthCare.gov. This process is already in place with several agencies and leads to a simplified and accurate Ryan White health insurance enrollment program and administration process.

EDE PROCESS SETUP
Setup your program on American Exchange EDE Software with custom implementation.

ENROLL CLIENTS
Complete Applications online, with call center and chat support.

AMERICAN EXCHANGE PORTAL
Access Client health insurance data, pull program-wide reporting, submit customer service tickets and pull Client documents.

ONGOING CUSTOMER SERVICE
American Exchange will provide year round service for Special Enrollment Periods and Marketplace or Health Insurance Carrier customer services.